

# Enhancing Operational Efficiency at RTI International with SupplierGateway





## CLIENT OVERVIEW

RTI International, a prominent nonprofit research institute, engages in a wide range of projects to improve global health, education, and the human condition.

Operating in over 40 countries with more than 5,000 employees, RTI's mission is to apply innovative and evidence-based approaches to solve complex challenges.



## CHALLENGES

- ▶ Inefficient manual supplier onboarding process fraught with extensive paperwork.
- ▶ Frequent inaccuracies and delays in maintaining up-to-date supplier information.
- ▶ Delayed vendor payments due to outdated and incomplete supplier information.



## SOLUTION

RTI International turned to SupplierGateway's Supplier Onboarding Platform to address these challenges, implementing a series of strategic improvements:

- ▶ Automation of the Onboarding Process: Streamlining supplier onboarding to enhance speed and accuracy.
- ▶ Centralized Data Management: Securely consolidating all supplier information in one accessible location.
- ▶ Automated Alerts and Reminders: Ensuring timely updates and compliance through automated notifications.



## OUTCOMES

The implementation of SupplierGateway's platform delivered significant benefits for RTI International:

- ▶ Marked reduction in manual onboarding processes, freeing up employee time for higher-value tasks.
- ▶ Increased data security with a centralized, secure platform for all supplier information.
- ▶ Improved accuracy in supplier data, minimizing errors and delays in vendor payments.

## Conclusion

Through its partnership with SupplierGateway, RTI International significantly improved its supplier management processes, enhancing both operational efficiency and data security. This case study underscores the transformative impact of technology solutions in streamlining complex operational challenges.

## Excerpt:

RTI International, a globally recognized nonprofit research institute, encountered significant challenges with its manual supplier onboarding process, fraught with inaccuracies due to manual paperwork burdens, that caused both security issues and vendor payment delays.

In response, RTI turned to SupplierGateway's Supplier Onboarding Platform, transforming its supplier management and AP approach. This innovative platform automated the entire onboarding process, enhancing accuracy and efficiency while securely centralizing supplier data.

As a result, RTI not only streamlined its AP operations, eliminating the bulk of manual tasks, but also bolstered its data security and compliance capabilities, marking a significant leap forward in operational excellence and vendor relations.

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Quote: Onboarding with SupplierGateway has significantly reduced our manual processes and increased our data security across our AP department. I'd highly recommend the SupplierGateway platform to anyone looking to streamline their supplier onboarding processes.

Kristin Thompson  
Senior Accounts Payable Specialist  
RTI International

