

CASE STUDY

Revolutionizing Supplier Onboarding for Enhanced Compliance and Diversity Reporting with SupplierGateway at VHB



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Client Overview

VHB, a leading firm in the engineering sector, faced significant challenges in managing and verifying the vast amount of data from their suppliers and subcontractors. Their traditional method of onboarding suppliers was primarily manual, involving phone calls and emails, which only captured basic information necessary for invoicing and payments. Critical compliance-related data, such as insurance details, diversity status, and tax IDs, were often overlooked, affecting the company's ability to verify supplier certifications, conduct spend analysis, and report on diversity programs effectively.



Challenges Faced

VHB's supplier onboarding process before implementing SupplierGateway involved several key challenges:

- ✓ Inefficient collection of essential supplier information, leading to gaps in compliance and certification verification.
- ✓ Limited ability to conduct detailed spend analysis and diversity program reporting due to the lack of comprehensive data.
- ✓ Reliance on manual processes for collecting supplier information, resulting in inconsistencies and potential inaccuracies.



Solution Implemented

To address these challenges, VHB turned to SupplierGateway's Supplier Onboarding Platform. This strategic move allowed VHB to automate and centralize the collection of detailed information from suppliers and subcontractors, including:

	Insurance information	+
	Diversity status and certifications	+
	Tax IDs	+
	Additional compliance-related data required for new projects	+

Outcomes and Benefits

The implementation of SupplierGateway's platform transformed VHB's supplier onboarding and management processes by:

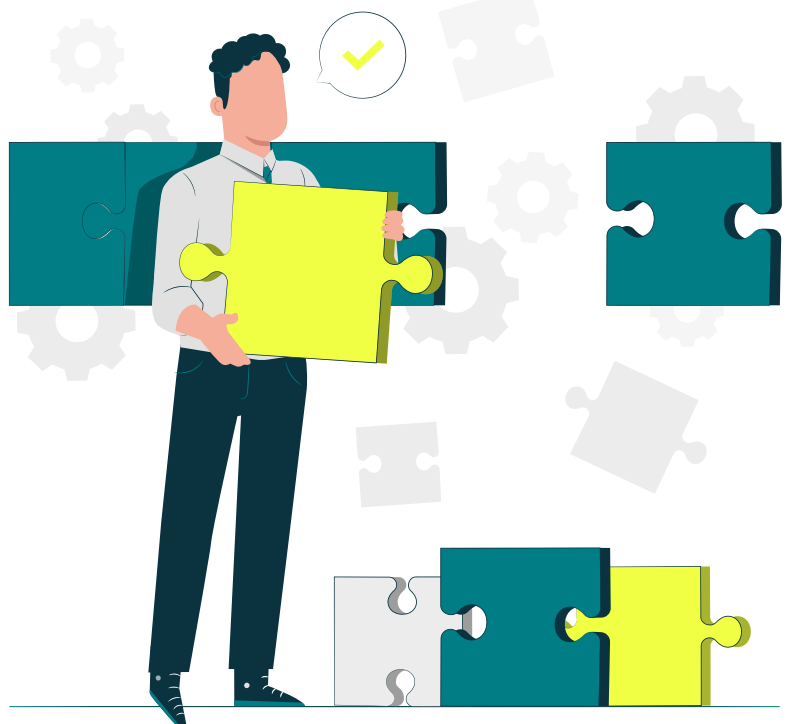
- ✓ Significantly enhancing the efficiency and accuracy of data collection, allowing for better verification of supplier certifications.
- ✓ Enabling comprehensive spend analysis and detailed reporting on diversity programs, thanks to the centralized and complete dataset.
- ✓ Streamlining the onboarding process reduces manual workload and focuses efforts on strategic initiatives.



Conclusion

VHB's adoption of SupplierGateway's Supplier Onboarding Platform marked a paradigm shift in how the company manages its supplier information.

By automating and centralizing the onboarding process, VHB improved its operational efficiency and strengthened its commitment to compliance and diversity within its supply chain. This case study demonstrates the transformative impact of embracing innovative technology solutions in overcoming traditional business challenges.





Testimonial



"Adopting SupplierGateway's platform transformed VHB's supplier onboarding, turning a cumbersome manual process into an efficient, accurate system. It's streamlined our operations, improving data accuracy and enabling effective diversity reporting. This change has significantly boosted our operational efficiency and strategic focus. A genuine game-changer for managing compliance and promoting diversity in our supply chain."

Jamie Jacobs

IT Business Analyst
VHB